



Hunter Express

CREDIT ACCOUNT APPLICATION

CLC DELIVERIES PTY LTD ACN 002 243 085 ("HX") (TRADING AS 'HUNTER EXPRESS')

PLEASE COMPLETE, SIGN, DATE
AND RETURN THIS FORM TO:
HUNTER EXPRESS
245 BEECH ROAD
CASULA NSW 2170
EMAIL: sales@hunterexpress.com.au

Applicant Type: ☐ Company ☐ Sole Trader ☐ Partnership ☐ Other
Service(s) Required: ☐ Road Freight ☐ Courier ☐ Warehousing - Storage ☐ Distribution

Name:

ABN ACN GST Registered: YES ☐ NO ☐

Trading Name:

Business Phone: () Fax: () Email:

Principal Place of Business:

Despatch Address:

Postal Address:

Registered Office (if company):

Sole Trader Private Address: Phone: ()

Partnership - name, address, phone number of each partner: (attach a separate list if insufficient space)

Contacts:

Accounts: Name: Phone: () Fax: () Email:

Despatch/Ops: Name: Phone: () Fax: () Email:

Credit Limit Requested: \$

Minimum average expenditure per week / month / year:
(circle which applies)

Road Freight \$ Courier \$

Warehousing/Storage \$ Distribution: \$

Special Instructions:

Standard Pick-Up Time: am/pm Close Time: Proposed Start Date: / /

Trade References - Name / Contact / Telephone Number:

1.

2.

The applicant hereby acknowledges and agrees with Hunter Express (hereinafter known as HX) that:

- Approval of this Application is subject to and conditional upon acceptance of the Rates Schedule(s) and Surcharges Schedule and the provisions of the Standard Terms and Conditions of Contract for Transport and/or Warehousing (referred to below) which as/on behalf of the applicant I have been given the opportunity to read and upon which I have been given the opportunity to seek independent advice.
- Without limiting the generality of 1., the applicant understands and agrees that:
 - HX is not a common carrier;
 - Unless the applicant purchases insurance from HX in the course of placing a booking (on line or otherwise), HX shall not be liable to indemnify the applicant against loss of or damage to freight howsoever caused;
 - Otherwise than by the applicant purchasing such insurance and only to the extent of the Indemnity Cover purchased, HX shall not be responsible for insuring freight against loss or damage which shall be the responsibility of the applicant;
 - Unless otherwise agreed by HX in writing each HX invoice is payable in full within 7 days from the Period Ending date;
 - Freight is charged at dead weight or 250 kgs per m³ (except for non-conforming consignments which can be charged at 333 kgs per m³) whichever is the greater;
 - Non-Conforming Consignments are defined in the Standard Terms & Conditions and comprise freight that because of size, bulk, weight, incompatibility with other consignments, or, some other characteristic imposes requirements or costs for supply of services substantially in excess of the requirements or costs for more typical or standard consignments;
 - For charging purpose any part of a kg is rounded up to the next kg;
 - It must promptly notify HX of any material change that should reasonably be disclosed to HX as a creditor, including any proposed change of address of its principal place of business, or, sale of all or a substantial part of its business or assets, or, (if a company) its registered office, or, of a substantial change in its directorship or shareholding.
- Where this Application is completed by a representative of the applicant, the representative hereby acknowledges and agrees that he/she has full, unconditional and irrevocable authority to complete this Application on behalf of the applicant and to commit the applicant to the contractual obligations and liabilities which flow therefrom, and, that where such authority proves not to have been given he/she shall be jointly and severally bound by those provisions, obligations and liabilities as if he/she was completing this application on his/her own behalf.
- HX reserves the right in its absolute discretion at any time and from time to time to notify the applicant of suspension or cancellation of the approved credit limit and supply of services, such suspension/cancellation to take effect forthwith or at such later time as may be notified to the applicant.
- Following suspension/cancellation of the credit limit taking effect all moneys shall be paid in accordance with 2(d) except where suspension or cancellation is consequential upon the applicant's failure to comply with 2(d) in which case all moneys owing for services supplied and invoiced shall be due and payable immediately and all services yet to be invoiced shall become due and payable within 7 days from the Period Ending date of the relative invoice.

Terms and Conditions for Transport (Rev Status *CLCst&ctport 01/10/14*)* and/or Warehousing (Rev Status *CLCst&cwhe*)* tendered and received.

Rates Schedule(s) and Surcharges Schedule (Rev Status *CLCsurchsched 01/10/14*) tendered and received. (* delete if inapplicable)

For/on behalf of Applicant:

Name (Print) Position/Title

Signature Date / /

For/on behalf of Hunter Express:

Name (Print) Position/Title

Signature Date / /

OFFICE USE ONLY

Variations

Road Express Rate Table: 1/ 2/ 3/ 4/

Courier Rate Table: 1/ 2/ 3/ 4/

Warehousing: Comments:

A/Cs via email: Yes / No Account Code: Internet Password:

Checked and entered: Stamp/Sign: Date:

SURCHARGES SCHEDULE

Description	Surcharge / Fee
Monthly Account Service	\$3.50 per invoice (soft copy), \$7.50 per invoice (hard copy)
Manual Consignment Notes ^(A)	\$7.50 per consignment note
Minimum Daily Pick-Up Charge ^(B)	\$30.00
9.00am Delivery: up to 25kgs ^(C)	\$100.00 capital cities, other areas P.A.A.
9.00am Delivery: over 25kgs ^(C)	P.A.A. all areas
Non-Business Day Job: up to 25kgs	\$250.00 capital cities, other areas P.A.A.
Non-Business Day Job: over 25kgs	P.A.A. all areas
Same Day Interstate Delivery	P.A.A.
Timeslot Deliveries: up to 25kgs	\$10.00 capital cities, other areas P.A.A.
Timeslot Deliveries: over 25kgs	P.A.A. all areas
Time Specific Deliveries: up to 25kgs ^(D)	\$100.00 capital cities, other areas P.A.A.
Time Specific Deliveries: over 25kgs ^(D)	P.A.A.
Call/Book-in Pre-Delivery ^(E)	\$2.50 per contact phone call or \$10.00 for paperwork exchange
Saturday Collection from Depot ^(F)	\$50.00
Out-of-Hours Job ^(G)	P.A.A. pick-up, P.A.A. delivery
Waiting/Loading/Unloading ^(H)	\$0 to 10 mins then at rate of \$100/hour charged per 5 minute increment or part
Driver Assist ^(I)	\$100.00(*) min. charge to 60 minutes then \$25.00 per 15 minute unit or part
Tail-Lift Truck ^(J)	P.A.A. pick-up, P.A.A. delivery
Prepaid Satchels (remote area on forwarding)	\$15.00 1 and 3kgs, \$25.00 5kgs
Returns ^(K)	\$10.00 capital cities and major towns, \$30.00 other areas
Redelivery/Second Delivery ^(L)	Refer Redelivery Rates Schedule
Wrong Address/Insufficient Address ^(M)	\$25.00
Futile Pick-up ^(N)	\$40.00 capital cities only (excluding Darwin), other areas P.A.A.
Cancellation	\$15.00 capital cities only (excluding Darwin), other areas P.A.A.
Futile Delivery ^(O)	Refer Redelivery Rates Schedule
Proof of Delivery Request ^(P)	\$50.00 after three months from date of delivery
Excess Lengths or Oversize Dimension ^(Q) :	
1.5 metres up to/not incl. 2.5 metres ^(Q)	\$10.00
2.5 metres up to/not incl. 4.0 metres ^(Q)	\$50.00
4.0 metres up to/not incl. 6.0 metres ^(Q)	\$200.00
6.0 metres or longer/greater ^(Q)	P.A.A.
Fuel Levy	Refer Rates Schedule. As fuel levy may fluctuate thereafter, refer to invoice for updated fuel levy applicable.
Labour to Palletise, etc. ^(R)	\$25.00 per 15 minute unit or part
Pallet Supply ^(S)	\$30.00 per pallet (including shrink wrapping or strapping)
Storage ^(T)	\$3.50 per carton per week or part, \$15.00 per pallet per week or part
Bulk Deliveries to Private/Residential Addresses ^(U) :	
Average dead or cubic weight per item 35-49kg ^(U)	\$10
Average dead or cubic weight per item 50-74kg ^(U)	\$20
Average dead or cubic weight per item 75-99kg ^(U)	\$30
Average dead or cubic weight per item 100kg or greater ^(U)	\$50
	(inclusive of call/alert to receiver to schedule delivery, if required)
	(unless tail lift required, P.A.A.** and inclusive of call/alert to receiver to schedule delivery, if required)
Oversize/Overweight Pallets ^(V)	Charge method applicable is either 333kg per cubic metre cubic conversion for ‘Basic Charge/Per Kilogram’ tariffs or an additional pallet charge for ‘Per Pallet/Item’ tariffs.
Minimum Weight Charge for Skids, Pallets and Non-palletised Goods equal to or exceeding 35kg dead weight per item ^(W)	The Minimum Weight Charge for a skid is 125kg/0.5m3 and for a pallet is 250kg/1.0m3. Also applies to consignments presented with non-palletised goods equal to or exceeding 35kg dead weight per item.
Late Payment Fee ^(X)	\$50.00 per invoice per month
Rubbish Disposal ^(Y)	\$10.00
Reprint and Affix Consignment Note/Shipping Label ^(Z)	\$2.50 per consignment
Change Request ^(AA)	\$15.00 per consignment
A4 Self-Adhesive Shipping Label or Thermal Label	P.A.A.
Freight Stickers (e.g. ‘Fragile’, ‘Must Ride’, Destination Labels, etc)	\$20.00 per roll
Supply Printer for Consignment Labels	P.A.A.

FOR YOUR REFERENCE:

- The use of the word customer applies to existing accounts, as well as those applying to establish a credit account.
- Surcharges listed DO NOT include GST or fuel levy.
- Weights are based on whichever is greater: actual weight or cubic weight. It is calculated at the rate of 250kgs per m3 or 333kgs per m3 for 'non-conforming consignments' - refer 1(m) CLC's Standard Terms & Conditions of Contract for Transport Services.
- When a 'per item' based rate structure is used (as opposed to a basic charge plus per kilogram rate structure) additional items will be charged according to the following method:
 - Per carton: if a carton is greater than 25kgs or 0.10m3, a second carton rate will apply per 25kg or 0.10m3, or part thereof.
 - Per pallet/skid: if a pallet/skid dimension exceeds either 120cm in length, 120cm in breadth, 180cm in height, or 950kg dead weight, a second pallet/skid rate will apply.
- 'P.A.A.' = Price as advised by CLC at customer's request for quote.

FOOTNOTES:

- (A) Consignment notes (not generated by CLC's computer systems) supplied to the customer by CLC, to be filled in by the customer with particulars of the consignee and freight, and to be affixed to and accompany the freight from pick-up to delivery. Additionally, consignments generated by CLC's computer systems yet which are not electronically manifested by the Customer and/or transferred to CLC's server on the day of despatch. In most cases consignments which are not manifested yet are despatched have to be tracked down manually from the bar code and the destination details have to be deciphered manually through various means; otherwise manually data entered from a hard copy of the manifest if that is eventually supplied.
- (B) The minimum charge levied on your account for any day on which a pick-up is booked and the charge(s) for that day total less than \$30.00 (excluding GST and fuel levy).
- (C) Monday to Friday excluding public holidays (in the place(s) work required). Capital cities only (excluding Darwin).
- (D) Consignment requiring delivery at a time or within a period (e.g. hour) specified by sender or consignee (e.g. at distribution, exhibition and function centres) typically involving exclusive, additional or special arrangements compared with "standard" deliveries.
- (E) Where required to call intended receiver or complete a 'book-in' procedure prior to delivery including accessing websites, sending fax or e-mail and processing any paperwork to arrange delivery – but not including exclusive courier services if book-in time requires, to which surcharges in (D) for Time-Specific Deliveries apply.
- (F) Between 7.00am and 9.00am only. Capital cities only (excluding Darwin).
- (G) Monday to Friday excluding public holidays (in the place(s) work required) before 7.30am and after 6.00pm. Capital cities only (excluding Darwin).
- (H) When a driver is required to wait in excess of 10 minutes for loading or unloading at either the pick-up or delivery.
- (I) Where nature of job requires additional driver/labour (e.g. loading, unloading, security) (* for each additional person required).
- (J) Fee applies when tail-lift specified or nature of job requires.
- (K) Where goods are returned to the consignor/sender.
- (L) For each attempt to re-deliver goods after initial failure (or where re-delivery fee has been paid for each attempt after the first attempt).
- (M) If a consignment has insufficient or incorrect details such that the delivery cannot be made, we will endeavour to resolve the issue by calling the receiver if a telephone contact is supplied on the label, otherwise via online searches including Google and Google Maps. If that fails we will contact the sender to ascertain the correct delivery address details. The fee applicable excludes redelivery charges (if already attempted previously) or subsequent return to sender charges if required but includes telephone charges, storage, handling and reprint of new labels as required.
- (N) Inability to pick-up at nominated site for any reason beyond control of CLC, e.g. where 'permanent' (regular) pick-up run has been established, no freight is available for pick-up on a regular day at or around the regular time, and no advice to this effect is received by CLC from the customer before 3.00pm on that day; or, in the case of 'casual' ('ad hoc') jobs, no freight is available for pick-up on nominated day after pick-up for any reason beyond control of CLC.
- (O) Inability to deliver after pick-up for any reason beyond control of CLC.
- (P) For all consignments:
- (a) Proof of Delivery ('POD') is available on the CLC website.
 - (b) If original con note is marked 'ATL' or 'authorised to leave', then no POD signature will be available.
- (Q) Excess length or oversize dimension surcharge applies to items where any one dimension measures or exceeds 1.5m, 2.5m, 4.0m or 6.0m.
- (R) Including wrapping, packaging, re-packing etc CLC reasonably considers necessary to render freight suitable for provision of Services.
- (S) Where specified or CLC reasonably considers nature of job requires supply of disposable (plain) pallet or skid.
- (T) Storage charges may apply for freight held in depot.
- (U) Applies to deliveries to residential addresses where additional labour or other assistance is required to enable the driver to effect safe delivery without unreasonable risk of injury or damage. Where volume, size or weight of the consignment or any item included in the consignment require additional manpower, mechanical handling devices not provided by receiver, the nature of the delivery site poses challenges or any other unusual factors that require prior arrangements. A consignment comprising or including an item with actual or cubic weight of 35kgs/0.14m3 (indicative only) and/or involving arrangements for the consignee (or others where necessary) to be present and/or depot storage pending making of arrangements will most likely qualify for this surcharge which includes 'phone call prior to delivery' and depot storage charges for a maximum of 2 days. Longer storage and other services (e.g. tail-lift truck) will incur additional surcharges as per the schedule.
- (V) An Oversize Pallet is defined as any pallet or skid which has a dimension that exceeds either 120cm at the base or 180cm at the height, or if the dead weight exceeds 950kg. Pallets in this category will require an additional line-haul space or on a delivery vehicle. Therefore, an additional fee will apply to cover the increased cost of transport. The applicable fee will be determined by the tariff associated with the individual accounts service tier. For tariffs with a 'Basic

- Charge and Per Kilogram’ rate structure, a cubic conversion of 333kg per cubic metre will apply. For tariffs with a ‘Per Pallet/Per Item’ rate structure, an additional pallet or unit charge will apply to each oversize pallet.
- (W) If the freight item is not presented on a skid or pallet, the Minimum Weight Charge may apply if the item is equal to or greater than 35kg; (35kg is considered too heavy for a single person to lift). It may also apply if the consignment requires palletisation prior to line-haul departure due to safety issues/reasons.
- (X) Charged on each CLC invoice when the full invoiced amount has not been paid within 60 days from the Date Payable and thereafter charged for each following month (or part) during which moneys remain unpaid.
- (Y) Removal of incidental packaging and materials including cardboard, shrink-wrapping when not required for transportation or left after collection of freight from depot.
- (Z) Where the consignment note or shipping label has to be reprinted and affixed to the freight at our depot due to the original either having been removed, or the bar code print quality is so poor it cannot be scanned, or due to the entire consignment note or label being taped down such that the proof of delivery copy cannot be removed or is obliterated or unusable. Unless these steps are taken the integrity of the entire track and trace system can be compromised.
- (AA) A Change Request fee of \$15.00 will apply in order to cover the administrative and operational costs arising from the following services:
- i. A request from the consignor with regards to an existing booking or consignment to change or edit one or more components including:
 - number of items
 - dimension(s) of any item(s)
 - dead weight of any item(s)
 - service type/level
 - pickup address or delivery address
 - delivery instructions
 - account to which the booking/consignment is to be charged
 - ii. A request from the consignor, sender or receiver to an existing booking or consignment to add Special Instructions or other service request for action with regards to a pending delivery.
 - iii. A request from the consignor to cancel an existing booking or consignment.
 - iv. A request from the consignor for a credit against or refund of a paid charge for an existing booking or consignment as a result of changes arising from i-iii above, subject to approval.

When a credit request is approved, the Change Request fee will be automatically deducted from the total of the credit request and the remainder/difference will be issued. Because of the basic administration charge, credit requests below \$15, excluding GST, will not be processed.

SURCHARGES TERMS & CONDITIONS:

- (a) The following Surcharges Terms & Conditions shall apply in addition to CLC’s Standard Terms & Conditions containing provisions relating to surcharges binding on the customer and where there is any inconsistency between the two the former shall prevail to the extent of such inconsistency.
- (b) **Under the Standard Terms & Conditions CLC has the right at any time to increase existing or impose new surcharges upon giving customers at least one month’s notice. Customers are required and expected to be aware that:**
- (i) notification will be deemed properly given by CLC displaying details of changes on its website; and**
 - (ii) it is the absolute responsibility of customers at all times to ensure awareness of changes; and**
 - (iii) if in any doubt, customers should contact CLC to clarify or confirm the nature of any such changes.**
- (c) Where the customer has or should reasonably have a doubt as to whether and/or what surcharge applies (including with respect to ‘capital cities’, ‘other areas’ and ‘P.A.A.’ items) it is the customer’s sole responsibility before or at the time of placing a booking to contact CLC and provide full and accurate particulars to enable that doubt to be resolved, and in the case of a ‘P.A.A.’ item to ask for and obtain a price based on those particulars.
- (d) Where the customer fails to act responsibly in accordance with (c) CLC shall be at liberty to impose a surcharge in accordance with the Schedule based on the nature and characteristics of the freight as determined or measured by electronic or mechanical device or by any other means, and, in the case of ‘P.A.A.’ items or distinction between ‘capital cities’ and ‘other areas’, based on a charge normally levied by CLC on similar freight sent in similar circumstances to the same or a similar destination as nominated by the customer, and, in the absence of compelling evidence to the contrary the surcharge so determined by CLC shall conclusively be deemed true and correct for invoicing purposes.

For/on behalf of Applicant:

Name (Print)				Position/Title
Signature				Date / /

For/on behalf of Hunter Express:

Name (Print)				Position/Title
Signature				Date / /